



June 1, 2026

Attention: Structural Modular Innovations Builders,

It has come to our attention that there may be some confusion concerning the homeowner packet that is put into each home. This packet is a plastic expanding folder that is labeled "Important Documents" that has the Builder's Name and Serial Number on the front. This packet contains warranty information that should be given to the homeowner. It is located in a drawer in the kitchen of the home. Going forward this plastic expanding folder will have a sticker on the outside saying "**HOMEOWNER PACKET**" designating it is to be given to the homeowner. Please present to the homeowner after receiving the house.

Going forward Structural Modular Innovations will also be sending updated information through email to the salesperson who sold the house to forward to their customer. This information is the RWC New Home Warranty that has been completed once the house has been set. In the past this was sent to the homeowner via mail. We are consistently having issues getting this information to the homeowner due to several factors and are changing the process in an attempt to service the customer properly.

If you have any questions, please contact your sales representative.

Sincerely,

Joel F. German

Sales Manager

Structural Modular Innovation LLC

814-764-5555

[jgerman@smihomes.com](mailto:jgerman@smihomes.com)

smihomes.com